



Bank of Commerce

P. O. BOX 849 CHOUTEAU, OK 74337
918-476-8317 ~ Fax: 918-476-8300
MEMBER FDIC

Dear Valued Customer,

As concerns and fears about the COVID-19 (coronavirus) grow, I want to personally assure you that Bank of Commerce (BOC) is taking steps to help protect the wellbeing of our customers and employees. We are receiving daily updates from the Centers for Disease Control and Prevention (CDC) and monitoring guidance from local, state and federal authorities. We've activated our emergency response plan and are ready to meet this challenge while providing you the excellent service you know and deserve.

BOC Location

- At this time, BOC is open and operating during normal business hours.
- We are disinfecting high-touch surfaces and common areas throughout the day.
- We are encouraging employees to follow CDC hygiene recommendations.
- If you're used to a friendly handshake from our staff, you might notice more limited physical contact when you visit the Bank of Commerce. Please know that it is because of our concern for your wellbeing.
- We appreciate your understanding that your experience in the bank might look, and feel, a little different as we work together to protect the health of our communities.

What you can do

- If you prefer not to visit the Bank of Commerce during this time, you can use one of our many other options to manage your account and finances.
- BOC provides online banking and mobile apps to help you take care of your accounts from anywhere. You can check balances, make payments, view transactions and more without visiting the bank. We also offer mobile check deposit through our Chouteau BOC app.
- You also can use BOC's drive-through services and ATM.
- For any account questions or concerns, call us at 918-476-8317.
- Visit the CDC website for the latest recommendations on preventing illness.

Your money is safe

The economic impact of coronavirus has created concerns for many. Rest assured, your funds at Bank of Commerce are safe and insured by the FDIC.

We'll keep you updated

We'll let you know through email and www.chouteauboc.com if we need to make changes to our services or our operating hours.

Beware of scams

Be on the lookout for unusual requests for your personal or account information. Unfortunately, some people will try to take advantage of the concerns caused by the coronavirus outbreak. You can get information and tips about how to prevent fraud at the Federal Trade Commission website.

Rest easy

Be assured that your financial safety and your health remain our top concern at BOC. We appreciate your business and value the trust you place in us every day.

Warm regards,

Randy Deason
President and CEO
Bank of Commerce